

No.Z-11025/11/2015-OE-III
Ministry of External Affairs
OE&PGE Division

Akbar Bhawan, Chankyapuri, New Delhi
Saturday, 16 March 2024

Subject: Intimation regarding technical upgrade to be carried out in the eMigrate portal (<https://emigrate.gov.in>) starting 18/03/2024

The eMigrate portal (<https://emigrate.gov.in>) is under revamp for quite some time and the new upgraded version eMigrate V 2.0 is to Go Live soon.

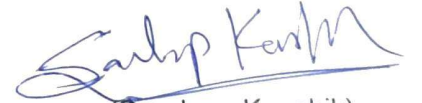
2. In view of the upcoming Go Live of eMigrate V 2.0, the portal will be under maintenance starting 18/03/2024. As a result the eMigrate portal & related services such as Submission of Emigration Clearance(EC), Raise Demand, CSOs, RA / FE registration & Registration of Grievances etc would not be available for few days starting 18/03/2024.

3. All stakeholders are requested to bear with the scheduled technical upgrade process. During the period, Recruiting Agents / emigrants are requested to book flight tickets only after the EC is granted and not to book flight tickets in anticipation of grant of Emigration Clearances so that emigrant workers do not face any difficulties in boarding the flights.

4. Pravasi Bharatiya Sahayata Kendra (PBSK) services would continue to provide 24 X 7 support to emigrants/their family members & other stakeholders during this period through the following:

- Toll free helpline 1800 11 3090.
- Additional contact numbers (chargeable): 011-26885021 & 011-49556800
- Assistance over Whatsapp - +91 74283 21144
- Assistance over E-Mail – helpline@mea.gov.in
- Twitter - @helplinePBSK

5. This issues with approval of JS(OE) & Protector General of Emigrants(PGE) for advance information of all stakeholder.



(Sandeep Kaushik)

Under Secretary to the Govt. of India
Email : usoe3@mea.gov.in

To : All Protector of Emigrants (PoEs) – Please share a copy of this circular suitably with local RAs and other stakeholders, immigration and other relevant state Govt. department/authorities with request to extend all necessary assistance to the emigrants travelling abroad

Copy to:

1. Secretary (CPV & OIA), Ministry of External Affairs, New Delhi.
2. All Indian Missions/Posts abroad
3. All officers in the OE & PGE Division, Ministry of External Affairs, New Delhi
4. PMG/ Project Director eMigrate / Helpdesk
5. All Recruiting Agents/Foreign Employers & other stakeholders (through eMigrate portal/MEA website)